

PRESS RELEASE



WDSGlobal adds over-the-air (OTA) client provisioning functionality to Android

Enables mobile network operators and device manufacturers to remotely configure data access points on Android devices

13th February 2009: Poole, UK: WDSGlobal has contributed an over-the-air (OTA) client provisioning component to the Open Handset Alliance's Android Open Source Project under the Apache 2.0 License. The OTA component enables mobile network operators and device manufacturers to remotely configure data access points on Android devices using the industry-standard OMA Client Provisioning mechanism.

OMA Client Provisioning is the de facto standard for updating data access points on handsets and is currently supported by nearly all GSM devices. WDSGlobal's contribution adds this important component to Android for the first time.

"Poor handset configuration is still a major support burden in the industry and can account for nearly 50% of all technical support calls taken by a network operator or manufacturer," explains Tim Joyce, Vice President of Product Innovation at WDSGlobal. "As Android-based devices become more prevalent in 2009, mobile network operators will be looking at how to leverage their existing device management systems to remotely manage data access points on Android devices attaching to their network. In addition, for manufacturers looking to deliver compelling Android-based devices, this component will enable generic Android builds to be supported across any GSM network, often a key requirement for mobile network operator acceptance."

For device manufacturers wishing to integrate OTA functionality into a device build, WDSGlobal, a leading provider of device management, knowledge and support services to the mobile industry, can offer additional services around integration and end-to-end testing. For more information about WDSGlobal's involvement with the Android Open Source Project, and an overview of complimentary services, please visit <http://www.wdsglobal.com/android>

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About WDSGlobal

Since 1995, WDSGlobal has been dedicated to helping mobile operators, handset manufacturers and service providers deliver more profitable products and services to end-users. From handset validation and readiness testing to mobile device management and end-user support, WDSGlobal offers the industry's most complete solution for the management of end-users, devices and services. Believing end-user profitability lies in effective problem prevention and user experience management and not in problem management, the company's GlobalMine framework continually collects, validates and shares data about devices, services and user trends. This is used to enhance the effectiveness of its carrier-grade products and services and to help customers drive service adoption, increase loyalty and drive-down support costs.

To find out more, please visit www.wdsglobal.com

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